DOCUMENT360

Streamline content creation using LLM Agents
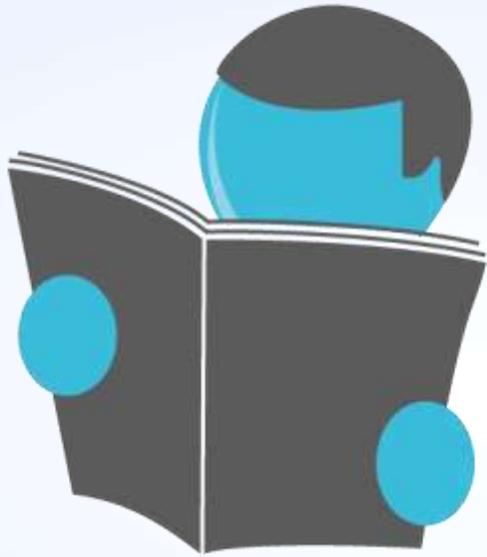
Speaker

Selvaraaju Murugesa

Head of Data Science

Overview

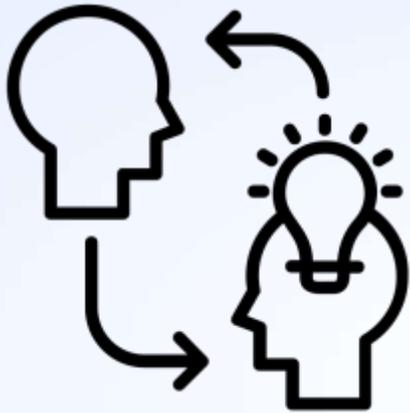- ✅ Content creation process

- ✅ Role of LLM Agents

- ✅ Style guide in content creation
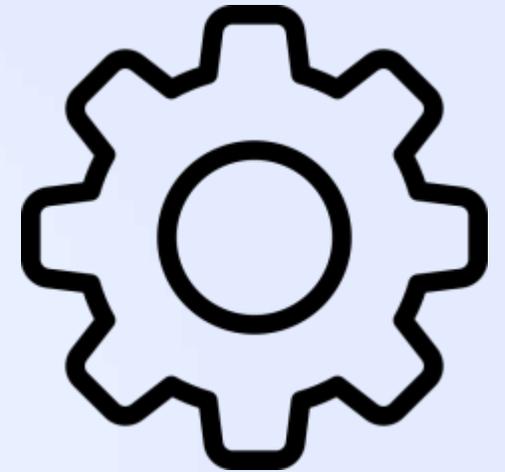
Session 1

Content creation process

Knowledge transfer session

Stakeholders

Article content
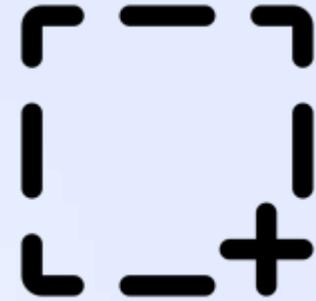
Technical writers

Content management

Technical writer

Technical writer's challenge

Meetings

Search for information

Screenshots

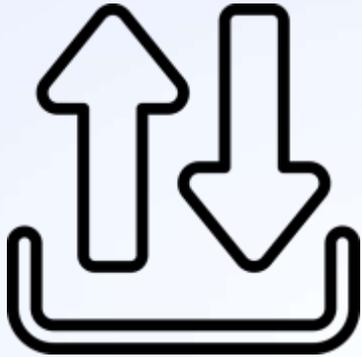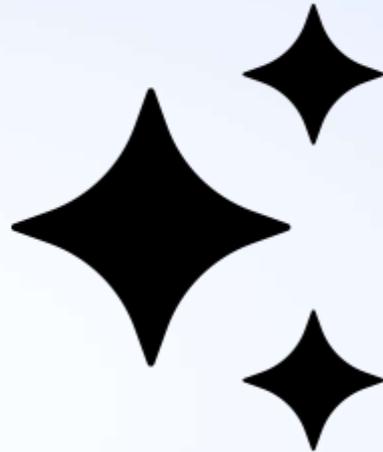# Technical writer's challenge

Style guide

Metadata

Review

Session 2

Prompt Engineering

Specify task with input
and required output

Large Language Model
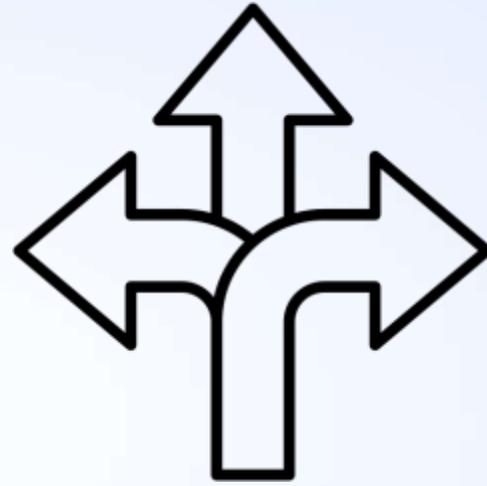Undertakes the task

Skill in efficiently
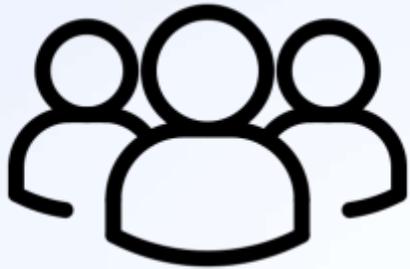crafting the right prompt

LLM Agents

Plan   Decide   Execute
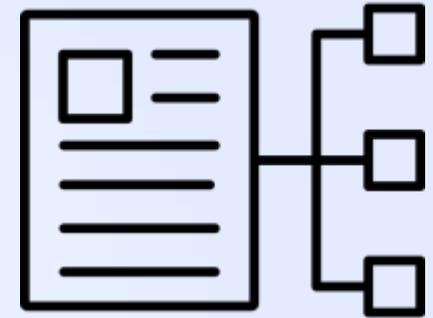
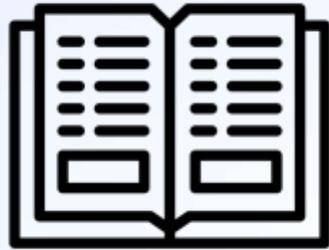# Consistent writing is hard

Different team of
technical writers

Inconsistency in using
business terms

Different content
structure

Style guide

Style guide

- Standard for writing
- Rules for formatting
- Content structure

Style guide

Grammar

Abbreviation

Apostrophe

Numbers

Capitalization

Voice & tone

Use of symbols

Point of view

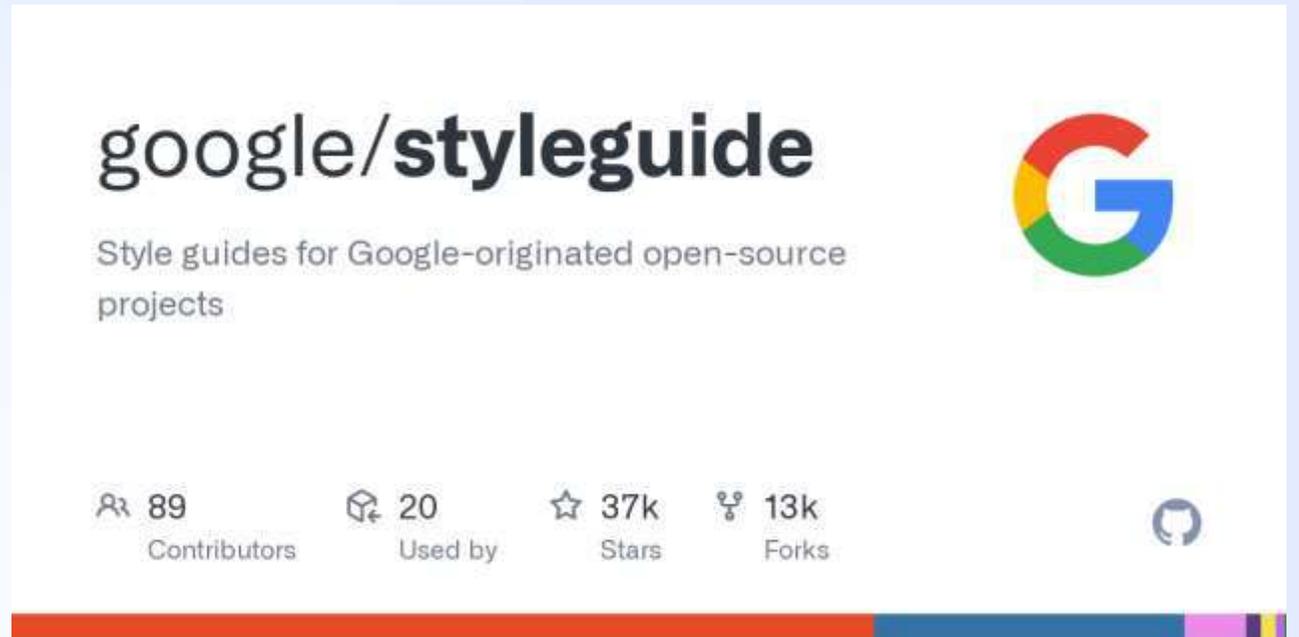Formatting

Hyperlinks

Code sample
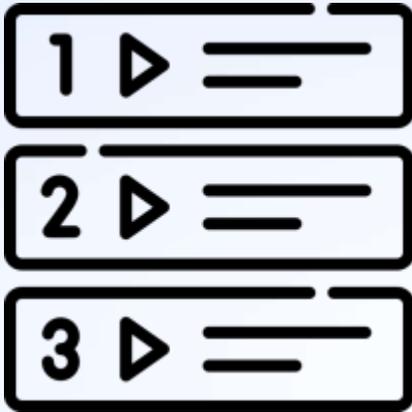
Accessibility

Word limit

Glossary

Pronouns

Table data

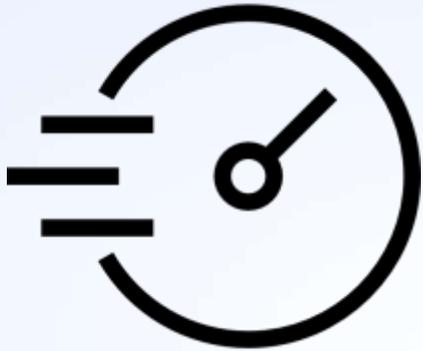# Industry standards

Templates

Sections

FAQs

Glossary

Session 3

Audio

Video

GenAI tool

Write article

Style guide

Check

Documents
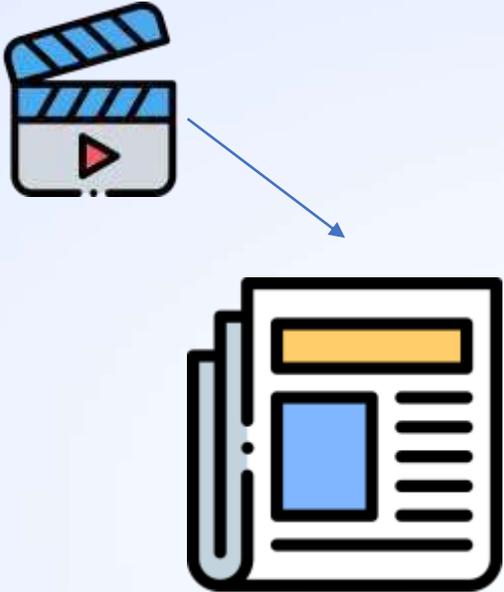
Score

Use cases

Increasing
feature velocity

Less
technical writers

Reducing time to get
first draft

"How-to" article from video

- ✅ Technical writers in meetings
- ✅ Step-by-step process shown
- ✅ Take screenshots
- ✅ All in one step using style guide

LIVE DEMO

Article using KB & Web

New article from research

Combine KB & internet information

Templates

All in one step using style guide

LIVE DEMO

Article from media transcript or audio

- Article from audio & transcript
- Blog ideas or release notes
- Templates
- All in one step using style guide

LIVE DEMO

Outcomes

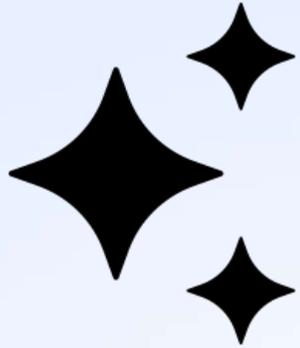Quick to publish   Compliant with style guide   Increase in productivity

Takeaways

Artificial Intelligence

✅ Consistent AI content

✅ Faster documentation flow

✅ Quicker delivery

✅ Use GenAI toolkit

Questions ?

Thank You!