DOCUMENT36O

Webinar On

Why Decision Trees? Because Your FAQs Aren't Working

Speaker

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Overview

- Why Decision Tree?
- Live demo
- Benefits

Why Decision Tree?

Why Decision Tree?

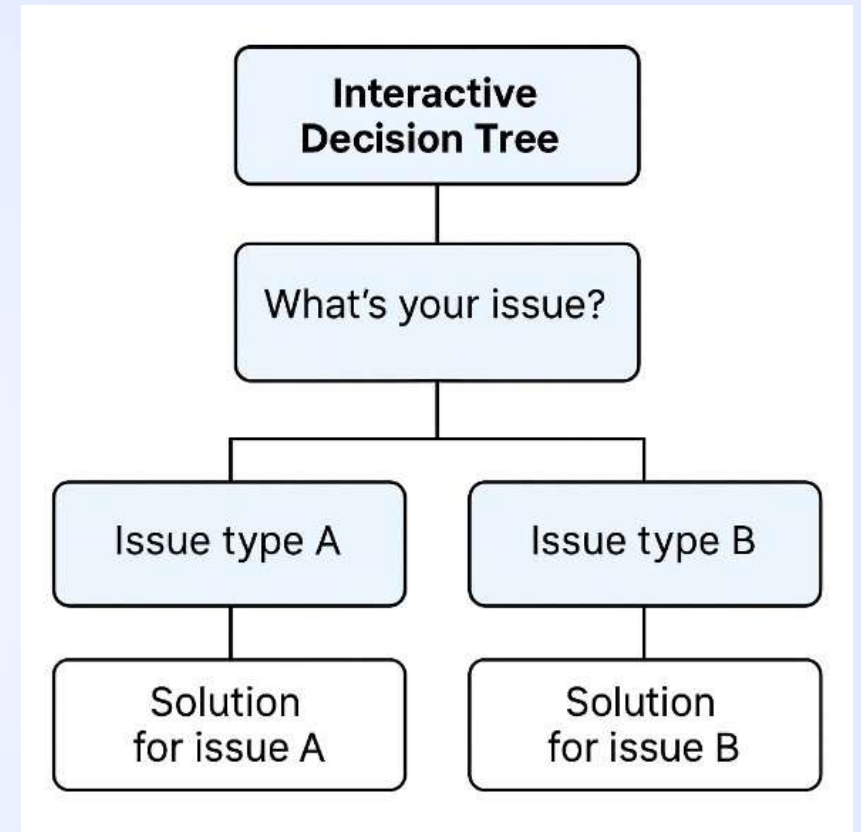✅ **Static Help Articles Aren't Always Enough**

- Users are overwhelmed by long-form content.

- One article tries to solve many problems = **confusion**.

- Reading through 1,000 words for a simple fix? No thanks.

Why Decision Tree?

✅ **The New Way: Interactive Decision Trees**

- Let users **click their way** to the exact answer.

- Step-by-step help that's Simple, Visual, Fast and Focused.

- Like a **mini-conversation** inside your documentation.

Why Decision Tree?

✅ **No Code Needed**

- No dev team? No problem.

- **Drag, drop, and publish** in minutes

- Easy to update. Easy to scale.

LIVE DEMO

Let's Talk Benefits

Benefits

✅ It's not just a feature—it's a better experience

✅ Tickets go down

✅ Onboarding becomes easier

✅ Customers are less frustrated

✅ And your team stops answering the same 5 questions over and over

Questions ?

Thank You!